



IN THE UNITED STATES PATENT AND TRADEMARK OFFICE

APPLICANT(s): Eastvold, Roger

SERIAL NO.: 10/074,411

ART UNIT: 2154

FILING DATE: February 12, 2002

EXAMINER: Patel,
Ashokkumar B

TITLE: SECURE REMOTE DIAGNOSTIC CUSTOMER SUPPORT
NETWORK

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AMENDMENT UNDER 37 C.F.R. § 1.114

I. INTRODUCTION

This is in response to the Office Action mailed November 25, 2005 (Paper No./Mail Date 20051110) in regard to the above-identified patent application and is being filed concurrently with the filing of a Request for Continued Examination ("RCE"). A petition for a one-month extension of time is also enclosed herewith. Reconsideration of the rejection of the claims is respectfully solicited in light of the following amendment and remarks.

Please amend the Application as follows:

04/03/2006 HDESTA1 00000022 10074411

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